

Waltham Services

THE IMPORTANCE OF YOUR PRIVACY

At Waltham Services Group Ltd we take your privacy seriously and will only use your personal information for the following purposes, to administer your account and to provide products and services you have requested from us. We will never sell your data on to third parties. We strictly adhere to guidelines published in the United Kingdom Data Protection Act 1998 and the General Data Protection Regulation 2016/679 which is applicable from 25th May 2018.

WHO ARE WALTHAM SERVICES GROUP LTD?

Waltham Services Group Ltd are a privately owned automotive Motorsport sales and service facility based near Westbury, Wiltshire.

PASSING DATA

We may contact you as advised at the time of your enquiry or purchase from us (please refer to the "YOUR RIGHTS" section below) to ensure the ongoing safety and care of your Motorsport sales and service are maintained, and the Motorsport sales and service related products.

MARKETING

We may contact you on a legitimate interest basis about similar products and services, once you have negotiated with or purchased from us. We will never pass your details on to any other third party for marketing purposes. In order to balance your fundamental rights and freedoms with our commercial interests we will inform you, when you enquire or purchase

from us, that we may contact you about similar products and services. We will provide you with details of how you can opt out of this at any time. This can be done by completing a opt out form available from our office.

We may contact you during your ownership cycle, via post, e-mail, telephone and text message, for essential work such as reminders of services. We may track your interactions with Waltham Services Group Ltd via e-mail and text activity and record phone calls for quality and training purposes.

YOUR RIGHT TO WITHDRAW CONSENT

Except as required by law, we will not use or disclose your personal information for any purpose for which you have not given us your consent or later withdraw your consent. If you withdraw consent, you agree that in spite of this withdrawal we may continue to use the personal information previously provided to us to the extent that we are contractually obligated to do so and to the extent necessary to enforce any contractual obligations you may have for example a finance agreement.

WHERE YOUR DATA IS STORED

We retain your details for as long as we have evidence that you still own the product or service we sold to you or unless you ask us to delete these details sooner. We take steps to ensure that any business that we work with have security protocols and policies in place to manage and record your data privacy and preferences correctly and that your data is stored securely. The security of your data is paramount. Documentation can be supplied on request from our Data Protection Officer details of whom can be found below.

YOUR RIGHTS

Under the General Data Protection Regulations, you have the right to:

Request copies of your data, rectification of your data, erasure of your data, object to us or restrict the processing of your data and where our systems allow, give electronic access to copies of your data in a digital format.

Waltham Services Group Ltd reserves the right to update or amend this data privacy notice in line with customer feedback or updates in legislation.

DATA PROTECTION OFFICER

Name: James Hutchings **Email:** info@walthamservicesgroup.co.uk

Address: Waltham Services Group Ltd, 7b Stormore, Dilton Marsh, Westbury, Wiltshire
BA13 4BH.

If we are unable to resolve any issues you raise within 30 days you have you have the right to complain to the Information Commissioners Office @ <https://ico.org.uk/concerns>